

VACC Dealer Webinar with Victoria Police Vehicle Crime Squad to discuss vehicle theft from LMCT businesses

On 19 January 2023, LMCT members were advised via a VACC bulletin of a series of thefts and frauds being carried out against LMCTs. Those incidents have resulted in stolen vehicles, large scale credit card fraud, dealership damage and a raft of other resources consumed by dealers in locating and or trying to retrieve the vehicle. Those incidents have occurred in metropolitan and regional Victoria.

Follow up action from the bulletin

It was advised that VACC had been in communication with the Victoria Police Vehicle Crime Squad and that VACC would seek advice from Victoria Police on how the LMCT cohort can better protect themselves from future adverse actions. Many of the incidents reported could have been prevented if dealerships had sensible and easy to apply processes in place.

An outcome of those communications will result in VACC hosting members of the Victoria Police Vehicle Crime Squad, represented by Detective Senior Sergeant John Webinar and other colleagues, in a specially convened meeting to advise dealers of the following issues:

- A review from VACC on the current known incidents of vehicle theft from dealerships and fraudulent credit card activity.
- The impact of organized crime gangs in the theft of motor vehicles from dealerships.
- What current trends are unfolding in the area of vehicle theft from dealerships.
- How dealers can better protect themselves from the incidents of credit card fraud.
- When is a vehicle theft and when is it fraud?
- How to report the incident of vehicle theft from dealerships.

When will the webinar be held?

The webinar with the Victoria Police Vehicle Crime Squad will be held on:

- Friday 10 February 2023.
- 11.30am -12.30pm.

Please take this [link](#) to register your attendance.

Who should attend this meeting?

VACC recommends that any person in the chain of retailing or acquiring a vehicle to or from a consumer as well as Dealership CFOs should participate in this webinar.

VACC acknowledges the willingness of Victoria Police to address the VACC LMCT cohort.

Michael McKenna MBA MBLaw
Industry Policy Advisor